

## Board of Directors

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## Staff

Roland P. Williams, Jr. General Manager/Treasurer

### BUSINESS SERVICES DEPARTMENT

Efren Quiroz	Application Support Specialist
Stacy Marcoux	Executive Assistant/Clerk of the Board
Michael Nelson	Public Outreach Specialist
Purvi Solanki	Administrative Technician
Kyle Levy	Administrative Technician
Judy Rodriguez	Office Assistant

### COLLECTION SYSTEM MAINTENANCE (CSM) DEPARTMENT

Greg Williams	CSM Supervisor
Jeff Zhong	CSM Technician
Kevin Dip	Senior CSM Worker
Gilbert Espinoza	Senior CSM Worker
Lorenzo Grayson	CSM Worker
Gio Aquino	CSM Worker

### ENGINEERING DEPARTMENT

Landon Lochrie	Associate Engineer
Evan Choy	Engineering Technician
Garrick Horvath	Engineering Technician

### ZERO WASTE DEPARTMENT

Naomi Lue	Zero Waste Supervisor
Jordan Figueiredo	Zero Waste Specialist II
Emmanuel Nava	Zero Waste Specialist II
Cole Caceres	Zero Waste Specialist I

## Community Advisory Committee

Michelle Cheng	Barbara Nagy
Jesse Bick	Sejal Naik
Serena Foxworthy	Guy Sandoval
Christina Huang	Matt Turner
Edie Lee	Dennis Waespi
Rachel Nemy	Gary Wolff

## Resources

### Report a Sewer Emergency

Call CVSan First. We are available 24/7 to help you.

**(510) 537-0757**

(Monday – Friday, 7:00 a.m. – 11:00 a.m. and 12:00 p.m. – 4:00 p.m.)

**(510) 506-5821**

(sewer emergencies after hours)

**CVSan.org**

### Recycling, Organics, Garbage and Bulky Pick-Ups

Contact CVSan's solid waste service contractor Alameda County Industries (ACI) directly for inquiries or concerns.

(510) 483-1400

**alamedacountyindustries.com/CVSan**

### Household Hazardous Waste Drop-Off

Visit the nearest facility below, or find more information at (800) 606-6606 or

**household-hazwaste.org.**

2091 West Winton Avenue

Hayward, CA 94545

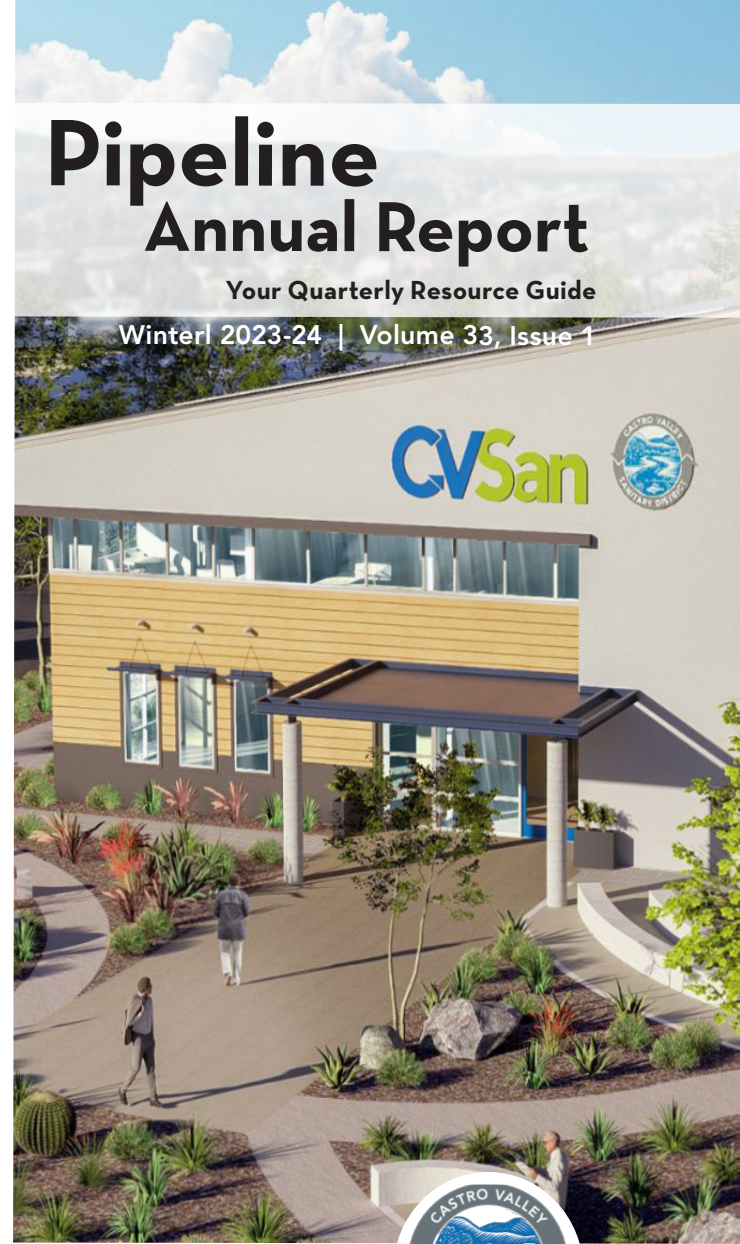
### How do I dispose of...?

For information on how and where to dispose of hard-to-recycle items, visit

**resource.stopwaste.org.**



Follow us on Facebook and YouTube @CVSan  
Follow us on Instagram @CVSanofficial



**CVSan**



**2022-23 Annual Report**

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**CASTRO VALLEY SANITARY DISTRICT**

## Welcome!

Welcome to Castro Valley Sanitary District's (CVSan's) 2022/23 Annual Report. Starting this year, CVSan's Annual Report has been removed from the CVSan Calendar and will now be contained in the Winter edition of our Pipeline Newsletter. This change has decreased the paper use of the 2024 calendar by 25%.

2024 will be a historic year for CVSan as we complete the construction of the new Operations and Engineering (O&E) Building Project at East Castro Valley Boulevard and Center Street. We want to thank the community for your support and patience during construction. In addition to completing CVSan's new headquarters this year, CVSan will celebrate its 85<sup>th</sup> anniversary! Once staff gets moved in and settled into the new building, we look forward to inviting you to a Grand Opening and celebrating 85 years of providing wastewater services to Castro Valley!

Until then, please enjoy our Annual Report. This report contains useful information about CVSan's budgeting and financial management practices and an overview of departmental activities from July 1, 2022, to June 30, 2023.



Wishing you all the best in the New Year,

**Roland P. Williams, Jr.**  
General Manager

## Wastewater Department



**BETWEEN JULY 2022 TO JUNE 2023, CVSAN ACHIEVED:**

CVSan's Wastewater Department, lead by the Engineering staff, continued work on District Project 96 – CVSan Operations and Engineering (O&E) Building Project over the past year. This involved coordinating various consultants both on the design team and for other tasks as we worked on completing the design plans and specifications. The (O&E) Building Project was released to bid in the fall of 2022 and awarded to DL Falk Construction of Hayward in late 2022. CVSan proactively coordinated the replacement of the existing sewer main line on the eastern portion of the property in advance of the construction. The (O&E) Building Project construction began in early 2023 and has continued to progress through the initial phases of construction including demolition of the existing building and hardscape surfaces. Construction is anticipated to be complete in the fall of 2024. Once completed, this site will serve as CVSan's new headquarters and will allow CVSan and its staff to execute its mission, providing solid waste and wastewater services to the residents and ratepayers of Castro Valley for decades to come.

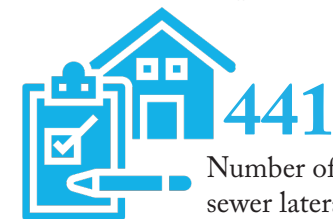
**448,302**

Linear feet of public sewer main line cleaned.



**47,720**

Linear feet of public sewer main line inspected.



**441**

Number of inspections of private sewer laterals (laterals).

**94%**

Percent of businesses that passed their Fats, Oils, and Grease (FOG) inspection.



**8**

Sanitary sewer overflows (SSOs) in the CVSan service area. Seven SSOs occurred as a result of the December 31<sup>st</sup> extreme weather event.

To learn more about our Wastewater Department, visit **cvsan.org/Wastewater.**

# Financials and Rates



## Sewer Service Rate Information **\$514.67**

### 2023/24 ANNUAL SEWER SERVICE RATE

This rate funds the costs of the maintenance, operation, and replacement of the facilities necessary to collect, treat, and dispose of the wastewater generated from your home. CVSan's annual sewer service rate is lower than the \$758 average annual sewer service rate in Alameda County.

## Solid Waste Rate Information **\$34.44**

This is the monthly cost for a 20-gallon garbage cart for a single-family home's solid waste service provided by CVSan's contractor, Alameda County Industries. This rate includes garbage, recycling, and organics collection. Please note, Canyonlands area customers do not receive organics service. For a complete list of current rates, visit [cvsan.org/YourRates](https://cvsan.org/YourRates).

CVSan is responsible for maintaining over \$400 million worth of assets. In order to maintain these assets, keep enough funding in reserves, and account for future investments, CVSan relies on long-range financial planning. CVSan uses third-party consultants to evaluate its sewer service charge (SSC) every six years. CVSan also has a third party conduct a review of solid waste rates annually to ensure our customers are not overpaying for services. Rate adjustments allow CVSan to continue improving its quality of service and maintain sufficient reserves even after major expenditures in infrastructure improvements. For more information about CVSan's financials and rates, visit [cvsan.org/Transparency](https://cvsan.org/Transparency).

## Where CVSan's Funding Comes From



## Where CVSan's Funding Goes



## Zero Waste Department

### School Programs Award

In August 2022, CVSan received the Outstanding School Recycling Program Award from California Resource Recovery Association. CVSan has one of the most robust and mature program offerings across the State of California.

### 20 Years of Food Scrap Recycling

CVSan launched the first residential curbside food scrap recycling program in Alameda County in 2002. Rather than contribute to climate change and release methane gas in a landfill, food scraps are composted with plants debris and food-soiled paper at a commercial composting facility, where it's made into compost.

### SB 1383 Achievement

As the culmination of a multi-year effort to be in compliance with California's Senate Bill (SB) 1383: Short-Lived Climate Pollutants Reduction law, as of November 2022, CVSan reached 100% compliance of recycling, organics, and garbage services for all residential and commercial customers.

### Services Continued

It was a very wet start to 2023, and while the wet weather impacts were inconvenient and difficult, one area of town had especially challenging circumstances. Over 100 residential homes and businesses along Palomares Road had weeks of minimal access due to a collapsed bridge. CVSan's contractor, Alameda County Industries, proactively worked with CVSan and affected customers to provide modified collection services for the duration of the closure.



**7,483**

Number of days as of June 30, 2023 CVSan has provided food scrap recycling service to CVSan customers.

**253**

Cubic yards of recycling and organics containers donated to events.

**14**

Total number of businesses that have been certified and recertified by our 4R Star Business Program. 153 total since the program began in 2010.

**730**

Total number of students reached by 4Rs Field Trips.

**100%**

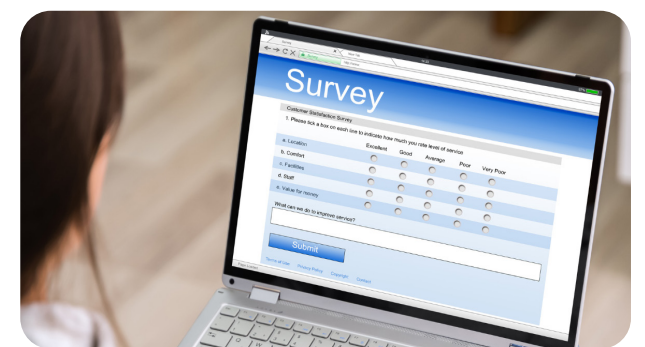
Percentage of residential and commercial compliance with Senate Bill (SB) 1383.

## Email Newsletter Sign Up

Stay updated on the latest news, service updates, programs, and events by signing up for CVSan's email newsletter. Get important information delivered right to your inbox. Sign up today at [cvsan.org/EmailUpdates](https://cvsan.org/EmailUpdates).



## Outreach Survey



Please take our five-minute outreach survey to help us continue to measure the community's interest in our outreach materials and allow us to identify areas where cost savings might be achieved. Complete the survey and be entered to win one year of solid waste services provided by Alameda County Industries (ACI). Take the survey online now at [cvsan.org/Survey](https://cvsan.org/Survey) or by phone by calling (510) 537-0757 ext. 0, Monday - Friday from 7:00 a.m. to 11:00 a.m. and 12:00 p.m. to 4:00 p.m. Your participation and opinions are important, and your responses are confidential. For official rules, visit [cvsan.org/Survey](https://cvsan.org/Survey).